Tabletop Water Feature

User manual

Please read this manual carefully before using your water feature, and keep it for future reference. Not following these instructions may damage the product or cause electric shock, fire or injury.

About your water feature

This tabletop water feature is a decorative indoor fountain. A small submersible pump circulates water from the basin over the sculpted polyresin figure. Some models also have built-in LED lighting that illuminates the water. You can adjust the flow on the pump.

Covers: SHAMTAM tabletop water features fitted with a ZHUOFEI HZ-303 pump. Supplied with an EU or UK plug, depending on the version.

Intended use: decoration indoors, in dry rooms, on a stable table or shelf. Household use only. Not a toy. Not for outdoor use, aquariums, ponds or drinking water.

Important safety instructions

> **Warning: risk of electric shock.** Always unplug the water feature before putting your hands in the water, and before filling, emptying, moving or cleaning it.

- Keep the plug and socket dry and away from splashes. The pump is made to work under water. Do not put LED connections or other electrical parts in water unless they are marked as suitable for it.
- Do not use the product if the cable, plug, pump or basin is damaged, leaking or not working normally. Unplug it and contact us. Do not try to repair the cable or electrical parts yourself.
- **Never let the pump run dry.** Always fill the basin with water before plugging in. Running without water damages the pump.
- Make a **drip loop** in the cable: let part of it hang lower than both the water feature and the socket, so that water running along the cable cannot reach the socket.
- Route the cable so that nobody can trip over it or pull the water feature off the table.
- Use indoors only, in a dry room. Do not use in bathrooms or near sinks, baths, showers or swimming pools. Keep away from frost, rain and direct sunlight.
- Connect only to a socket that matches the voltage and frequency on the pump label. Use the plug version that fits your socket. Do not modify the plug or cable.
- For extra protection, we recommend a socket protected by a residual current device (RCD) with a rated tripping current of no more than 30 mA.
- Children aged 8 and over, and people with reduced physical, sensory or mental capabilities or lack of experience, may use this product only under supervision or after instruction in its safe use, and if they understand the hazards. Children must not play with it. Cleaning and maintenance must not be done by children without supervision.
- Do not leave the water feature running unattended for long periods or overnight, so that it cannot run dry.
- Place it on a stable, level, water-resistant surface, away from the edge of the table and from other electrical appliances. Splashes or condensation may mark wood and other sensitive surfaces.
- Do not add oils, fragrances, dyes, chemicals or cleaning agents to the water.
- Keep packaging, small parts and suction cups away from small children.
- Polyresin figures are fragile. Handle with care, and do not lift the product by the figure while it holds water.

What is in the box

- Water feature (polyresin figure with basin)
- Submersible pump with mains lead and EU or UK plug (fitted inside the basin or packed separately)
- Connector tube (pump to water outlet)

The pump connects straight to the mains: no separate power adapter is needed.

Pump parts: pump body, impeller, sealing cover, flow regulator, back cover (intake grille), suction cups, connector tube.

Check that all parts are there and undamaged before first use. Keep the packaging for safe storage.

Setting up your water feature

1. **Choose the place.** Put the water feature on a stable, level, water-resistant surface indoors, near a socket, out of direct sunlight and away from heat.
2. **Connect the tube.** Make sure the product is unplugged. Push the connector tube firmly onto the pump outlet.
3. **Set the flow.** Turn the flow regulator on the pump towards “+” for more water and towards “–” for less. Start in the middle.
4. **Fit the pump.** Connect the other end of the tube to the water outlet of the figure. Place the pump flat on the bottom of the basin and press the suction cups down so it stays level.
5. **Fill with water.** Fill the basin with distilled or demineralised water until the pump is fully covered. Do not overfill: leave room for the water that runs back into the basin when the pump stops.
6. **Arrange the cable.** Lead the cable out of the basin without kinking it, and make a drip loop.
7. **Switch on.** With dry hands, put the plug into a suitable socket and switch the socket on if it has a switch. Check that the water circulates. If it does not, unplug before checking anything.
8. **Adjust.** If water splashes, reduce the flow. If the flow is weak, turn the regulator towards “+”. Always unplug before touching the pump.

> **If the water does not flow:** unplug the product. Check that the pump is fully under water, the tube is firmly connected and not kinked, and the intake is clear. Refit all parts before plugging in again. If the water still does not circulate, unplug it and contact us; do not keep restarting it.

Water level: water evaporates during use. Check the level every day and top up with distilled water whenever it drops. The pump must always be fully covered.

Cleaning and care

Always unplug the product before cleaning.

- **Water:** use distilled or demineralised water only. Tap water leaves limescale that can block and damage the pump. Change the water every 3 to 5 days.
- **Pump:** clean it every 2 weeks. Take it out of the basin, remove the back cover (intake grille) and rinse the cover and impeller under clean running water. Refit all parts before use.
- **Figure and basin:** wipe with a soft, damp cloth. Do not use abrasive cleaners, solvents, bleach or a dishwasher. Do not put the polyresin figure in water.
- **Storage:** if you will not use the water feature for a while, empty and dry it completely and store it in its packaging in a dry, frost-free place.

Troubleshooting

Unplug the product before checking anything in the water.

Problem	Possible cause	What to do

No water flows, light is on	Air in the pump or tube	Unplug; check the water level, tube connections and intake. If the flow does not return, stop using it and contact us.
No water flows, light is on	Water level too low	Unplug and add water until the pump is fully covered; do not overfill.
Weak flow	Flow regulator set to minimum	Turn the regulator towards “+”.
Weak flow or noise	Intake or impeller blocked by dirt or limescale	Clean the pump (see Cleaning and care) and use distilled water.
Water splashes or spills	Flow too strong, product not level or basin overfilled	Reduce the flow, level the product, lower the water level.
Water comes out at the tube joint	Tube not pushed fully on	Unplug and refit the tube firmly.
Nothing works	No power	Check that the plug is fully in a suitable socket and that the socket is switched on.

If the problem continues, stop using the product and contact us.

Technical data

Item	Value
Pump	ZHUOFEI HZ-303, submersible
Rated voltage and frequency	220-240 V AC, 50-60 Hz
Rated pump power	4 W
Power connection	Direct mains connection, EU or UK plug depending on version. No separate power adapter.
Pump protection class	Class II (double-square symbol on the pump label)
Pump IP rating	IPX8 (pump only)
Maximum pump flow	280 l/h
Maximum pump head	70 cm
Material	Polyresin, plastic
Use	Indoors only

Disposal

The crossed-out wheeled bin symbol means this product must not go in household waste. At the end of its life, take it to a collection point for waste electrical and electronic equipment (WEEE). Recycle the packaging according to local rules.

Questions or help with your water feature? Write to us at box@shamtam.com or visit shamtam.com.

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